

E. 01575A-08-0328



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Trish Meeter

Phone: [REDACTED]

2009 Mar: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion      No. 2009      77288

Date: 3/5/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First:      Last:  
Dale      Benth

Account Name: Dale Benth

Home: [REDACTED]

Street: n/a

Work:

City: [REDACTED]

CBR:

State: AZ      Zip: 85613

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

3/5REC'VD THROUGH THE OFFICE OF CHAIRMAN MAYES AND CC'D TO ALL COMMISSIONERS

\*\*\*\*\*DOCKET NO. E-01575A-08-0328\*\*\*\*\*

--Original Message--

From: Benth, Dale O CIV USA IMCOM [REDACTED]  
Sent: Wednesday, March 04, 2009 10:05 AM  
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web  
Subject: Rate increase for SSVEC (UNCLASSIFIED)

Classification: UNCLASSIFIED  
Caveats: NONE

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Commissioners

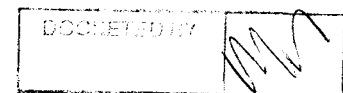
I am writing this letter as a concerned customer of SSVEC.

Requesting a rate hike of this magnitude during these time of economic hardships is unreasonable. With the decrease in fuel costs the cost of electricity should be at lease be staying the same; if not decreasing.

SSVEC has had a lot of system upgrades going on; this project needed better management to not over spend what revenue was coming in (just like normal folks). Infrastructure upgrades are a short term debt whereas a rate increase will be a long term debt to me and other customers. SSVEC has several new substation in the works; being that the housing growth has come to a halt projects like these should be placed on hold.

Arizona Corporation Commission  
DOCKETED

MAR - 6 2009



# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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On another note as a non-profit organization with their work on Fort Huachuca, they are making a profit on all work they perform. This has amounted to a large amount of money (at the 15%) per year for the last four years. There work is perform under two contracts on the Fort .

At the rate the work is proceeding on Fort this will not slow down for about four more years.

The Fort is currently in the process of privatizing all Fort housing. As part of this there are three housing area that will have to be completely rebuilt. This will include placing overhead electric to under ground in these areas. The past four years have included a housing area in each year and each project was around a million dollars. Please take this income for SSVEC in to account when determining any rate increase.

I also understand that SSVEC recently sign a non-exclusive agreement for power procurement with SWT (South West Trans Co.) that allows SSVEC to get some power from others, which made the rate they purchase power with SWT to increase.

This sounds like a bad move for the consumer.

SSVEC is in the process of completing installation of Solar electric system at area schools. This was accomplished with money that was collected from all customers. How will this small systems lower my monthly bill? It appears that the system should be installed in such a way as to lower the kw SSVEC needs to purchase for all customers instead of just lowering the kw for the schools.

SSVEC is suppose to be a non profit-organization; where is all the rate money going?

I stand by my statement that a rate hike at this time is not in the best interest of the consumer.

Thank You for taking my concerns into account on this matter.

Dale Benth  
Engineering Tech.  
DPW-EPS  
Ft Huachuca, AZ 85613  
[REDACTED]

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

3/5

Called customer and left voice message that his comments had been received and would be made a part of the case through Docket Control.

\*End of Comments\*

Date Completed: 3/5/2009

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